

# OUR STEP FORWARD CITIZENS' BENEFIT

SHORT AND TO THE POINT

## CITIZENS' BENEFIT AT A GLANCE

The Citizens' benefit meets the needs of vulnerable people who are able to work as well as their families. It creates new opportunities for a future in the labour market and enables their participation in our society: financially, socially and culturally.

*"The Citizens' benefit strengthens social cohesion and is a step forward for all of us as a society."*

Hubertus Heil,  
Federal Minister of Labour  
and Social Affairs

For information, addresses and services related to the Citizens' benefit, go to:  
[www.bmas.de/EN](http://www.bmas.de/EN)



## THE WAY TO THE CITIZENS' BENEFIT

### 1 APPLYING FOR THE CITIZENS' BENEFIT

Vulnerable people who are able to work can apply for the Citizens' benefit for themselves and their families at the Job Centre or online.

### 2 DETERMINING NEEDS

In a first step, the Job Centre covers basic needs. The objective is to cover the basic cost of living and housing costs.

### 3 MAKING A PLAN

The focus is then on their future in the labour market: what kind of job is suitable for the long term? The cooperation plan lists the most important steps towards a job.

### 4 STRENGTHENING SKILLS

People entitled to the Citizens' benefit can undergo training or further education, strengthen their skills and receive additional financial support for this.

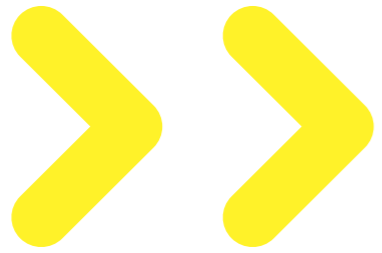
### 5 FINDING A GOOD JOB

On their way to a suitable permanent job they are given advice, support and coaching.



## > OPENING UP OPPORTUNITIES

The Citizens' benefit helps vulnerable people who are able to work to find a good job. Anyone who gains a qualification or undergoes training or continuing education for this purpose receives financial support for up to three years.



**BEING WELL QUALIFIED IS THE BASIS FOR A PERMANENT JOB.**

## > PROVIDING PROTECTION

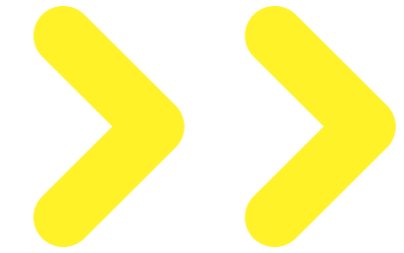
The Citizens' benefit covers the cost of living and, in the first 12 months, protects housing and savings in particular. This creates the necessary mental space to look for a job.



**WITHOUT FINANCIAL WORRIES, THE FOCUS CAN BE ON FINDING A JOB.**

## > PLANNING TOGETHER

The Citizens' benefit comes with extensive advice and integrated support. Because people need a job that suits them.



**THE JOB CENTRE HELPS PEOPLE ACHIEVE THEIR PROFESSIONAL GOALS.**

## > REMOVING HURDLES

The Citizens' benefit means more digitalisation and less paper. This makes the services more accessible to all – and makes it easier to find a job.



**THE CITIZENS' BENEFIT MEANS SHORT DISTANCES AND LESS RED TAPE.**