

Press release from 16.06.2021

More personal consultation possible again

We look forward to seeing you!

In addition to in-person scheduled consultations in the entrance zones, we will also be expanding our counselling services in the other areas of your office. The currently declining incidence rates are making it possible for us to extend our face-to-face counselling services again. We are therefore pleased to be able to arrange "on-site" appointments with you to discuss your professional and benefit-related concerns, as we used to. This means that whether you have questions about training, work and vocational qualification or about the granting of benefits - we will once again engage in a personal exchange!

Of course, we will also maintain our telephone and written counselling services.

What do you need to keep in mind?

If you wish to talk to us, please make an appointment in advance by telephone. A personal consultation is not possible without a prior appointment. The usual hygiene and distance regulations shall apply. This includes the mandatory wearing of a medical mouth-nose mask in all premises of the job centre. In addition, we recommend that you take a free rapid antigen test at one of the numerous rapid test centres prior to your visit.

We will try to accommodate your appointment requests promptly, but ask for your understanding if this is not always immediately possible due to the limited counselling contingent. Please arrive on time for your appointment; this will make it easier for us and you to ensure a smooth process.

- All our branch offices